Meeting Frequency Matrix

Not Urgent but Important

Urgent and Important

Strategic & Planned Work

Crisis or Big Push

Weekly meeting (re: what is needed)

Daily sync (until no longer needed)

Monthly or Quarterly review (re: what has happened & what is planned)

Ad-hoc meeting (if and when needed)

Not Urgent and Not Important

Urgent but Not Important

Administrative or Updates

Unplanned Interruptions

Make it an email or quick message

Make it an email if possible, follow up with the ability to schedule a meeting if needed



Meeting Types & Purposes

	Weekly Team Meeting	 WHO: Leadership and team members/leads WHAT: Metrics review, project/task alignment, and solve current issues WHEN: Every week at the same day/time WHY: Maintain momentum, collaborate, and build relationships
02	Monthly (or Quarterly) Business Review	 WHO: Entire company WHAT: Review performance outcomes, wins, learnings, and upcoming priorities WHEN: Once a month or quarter WHY: Get everyone on the same page, motivate and engage
03	Quarterly Priority Alignment	 WHO: Leadership and key team members WHAT: Present large scale priority projects that drive the mission forward WHEN: Before each quarter begins WHY: Align priorities and adjust strategic plan if needed
04	Project Planning / Kick-Off	 WHO: Team members and leaders involved or need to be informed WHAT: Overview of project goals, timelines, expectations,, and responsibilities WHEN: Depends on urgency, communication, and project management WHY: Game plan how to work in a coordinated way towards a common goal
05	Annual Strategy	 WHO: Leadership WHAT: Chart a course for the future WHEN: Before the end of the year, may take a dedicated day with no distractions WHY: Set overall strategy and ensure alignment with mission/vision/values



The Communication Matrix: When to Use What Medium

	Text	Slack / DM	Email	Phone	In-Person/Video
Catching Up / Quick Question					
*Giving Praise				•	
Assigning a Project / Task					
[†] Setting Expectations				(w/ a follow-up email)	(w/ a follow-up email)
[†] Sharing Changes (team, roles, company, etc.)				(w/ a follow-up email)	(w/ a follow-up email)
[†] Resolving Conflict				(w/ a follow-up email)	(w/ a follow-up email)
[†] Giving Correction				(w/ a follow-up email)	(w/ a follow-up email)

^{*}Some are energised more with **private** praise; others more so with **public** praise. <u>Know their individual preferences</u>.

† Key messages require multiple mediums & repetition; in-person **first**, then follow-up with email to reinforce & avoid confusion.